When must my complete order form be submitted?

Completed forms must be at the shelter on or before <u>Sunday</u>, <u>September 20</u>.

Where and when can pies be picked up?

Pies will be at Geonetric (12th Ave & 4th St SE) from 3:30 to 6:30pm on Tuesday, October 20

How will I remember which pies were ordered by which buyers?

Make a copy of your completed order form and bring it with you on Tuesday, October 20.

How will I pick up my buyers' pies at Geonetric?

Due to COVID-19, only DF's pie-distribution-volunteers will be allowed inside the building. Call Geonetric when you arrive (between 3:30 and 6:30) and your entire pie order will be loaded into your vehicle.

Can my buyers pick up their own pies at Geonetric?

If any of your buyers wish to personally pick up their order, they will need to call Geonetric when they arrive (between 3:30 and 6:30) and their pie(s) will be brought out to them. Note: Mark P=Pick up (instead of D=Delivery) on your order sheet and write in their phone number.

Can buyers order pies now and pay later?

No, DF pays when placing our master order so buyers must prepay with Venmo, cash, or local personal check. If a check is rejected, buyer must pay "bounce" fee.

Can buyers pay for their order via our website's DONATE button?

Because PayPal bundles payments for up to 30 days, only donations (NOT pie purchases) can be made via our website.

What happens to pies that aren't picked up by 6:30pm on Tuesday, October 20?

Unless prior arrangements are made, unclaimed pies will be considered non-monetary donations.

What if a DF supporter wishes to include a donation with their payment?

Please keep donations <u>separate</u> from payments. For example, a DF supporter buys 3 pies and donates \$5; please keep \$5 donation separate from \$45 payment.

Can DF supporters deduct their donations on their Federal Tax Return?

Per the CARES act, DF supporters may deduct (up to \$300 max) for any donations above the purchase price of their pies.

How big are the pies?

All <u>pre-baked</u> fundraising pies are 9" in diameter.

Can Kathy's Pies be frozen and re-heated?

Yes, thawing/reheating instructions are printed on the box.

What if I need another brochure or order form?

Download them from https://dogsforever.org/.

If you fill multiple order forms, mark the upper right-hand corner (e.g. 1 of 2, 2 of 2).

Should I call Kathy's Pies directly if I have additional questions?

No, contact Lisa (<u>2carrara@mchsi.com</u>, 319.362.8466) or Jessica (jessicaxx10@gmail.com, 319.721.0784)